



Material Mapper

Terms and conditions

The terms and conditions are regarding the subscription to the Material Mapper platform. As a subscriber to the platform, you will access all of its content. To access all of the content, you must fill out the attached form.

1. Subscription

The subscription is paid in advance and will run until we receive a written resignation for discontinuing with the paid period. By the end of a subscription period, the subscription will automatically be renewed for a similar length as the previous. The subscription shall be paid according to the due date of the invoice. If the payment is received too late, it will at all times be subject to the statutory default interest rate that will follow in force at any given time. If it is not paid, a debt collection notice will be sent, if it is not paid due its due date the claim is sent for collection and statutory debt collection costs may be incurred.

2. Duration and termination

The subscription starts with a free month. After the free month, the subscription will automatically start running. The subscription will be renewed with the same period as agreed at the moment of purchase. The subscription can be at any given time, but no later than 3 days before the new subscription period starts. By termination, the subscription will run for the period you paid for, but it won't be renewed. Possible amounts that are left, won't be refunded. A termination must be sent to info@materialmapper.com. Missing payment will not be seen as a termination. If there is a lack of payment, the access to the platform will stop and we will send an invoice with the remaining amount. The law of right to withdraw applies.

3. Pricing

If you want the invoice by mail, there is a charge of 35,- per invoice. Electronic withdrawals that aren't paid by its due date, will receive a payment reminder with an invoice fee in the mail. Material Mapper reserves the right to change the price of the running subscription. The new prices will be notified on the website, no later than 14 days before implementation. The new prices will be valid from the set date of the subscription.

4. Payment

You can purchase the subscription for Material Mapper at www.materialmapper.com, or by filling out the attached form and receiving an invoice.



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5. The law of right to withdraw

By buying a subscription to Material Mapper, you have the right to withdraw according to the rules of the law of right to withdraw. You will receive a right of withdrawal form, and terminate the agreement by returning a completely filled out right of withdrawal form to our customer support, no later than 14 days after the right of withdrawal form is received.

6. Complaints and complaints deadlines - the subscribers rights

If there is a defect in the subscription service, the subscriber must notify the company within 14 days after noticing, or if it should have been noticed, notify Material Mapper by sending an email to our customer support info@materialmapper.com.

7. Conflict resolution

Any complaints are directed to Material Mapper within a reasonable time, see point 5 and 6. The parties should try to solve possible conflicts in amicability. If this fails to succeed, the subscriber can contact The Norwegian Consumer Agency for arbitration. The Norwegian Consumer Agency can be reached at phone number: +47 234 00 600.

8. User access

The legal owner of the subscription is the one who draws the subscription. The subscriber can only be logged on to one unit at a time. If there is a company that wants to buy access for multiple employees, please contact Sondre Støyva at sondre@materialmapper.com. Username and password for the Material Mappers platform shall not be shared with others. If the subscriber shares their username and password with others, or in any other way exploit Material Mappers services, Material Mapper reserves the right to terminate the access to these services at any given time.

9. Rights

As a subscriber of Material Mapper, you have access to all the material at the platform. Photography, downloading or copying with the aim of reusing it is not allowed.

10. Processing personal information

By accepting these terms, you are agreeing to let Material Mapper process your personal information in line with the guidelines that are described [here](#).

11. What information do we collect?

Material Mapper saves and uses details like name, date of birth, email, street address and phone number, alongside information about a possible payer of the subscription. As well we save information about the use of our services by using cookies with information from the userprofile. This is to best possible customize the user pattern and give you the best user experience.

12. What will your personal information be used for?

The information will be used by Material Mapper to implement the agreement with you, and to improve and further develop the services. We will also process the personal information to have more knowledge about our users, so we can deliver services, recommendations, contents, ads and marketing that are adapted to you. The information will also be used to analyze and understand the market trends, and to limit the abuse of the services. Your personal information will not be sold, and will not be used for any other circumstances without your approval.

13. Sharing of your information

Material Mapper can share its information about your use of the services with other companies owned by us. The purpose is equivalent to what is described in these terms and conditions. Information can be given to a third party, to that extent it's necessary for Material Mapper to implement the agreement with you, or in statutory cases.

14. How can you manage or delete information about yourself?

We will not save your personal information any longer than what's necessary to obtain its purpose for the process. You can at any time demand insight in the information by emailing info@materialmapper.com. You can also demand it to be deleted, unless the information is necessary to maintain the contractual relationship between you and Material Mapper, or the information is demanded by law. By accepting these terms and conditions, you also accept our [privacy policy](#).

15. Consent to marketing

As an active and paying customer at Material Mapper, we are able to call you and send you offers and other relevant information based on the information we have about you as a customer. We consider you an active customer 365 days after your last active subscription. The marketing will be in the form of newsletters, emails, SMS or similar, and can contain offers and information about similar products and services. If you don't want to receive such marketing, you can be reserved by clicking the link of termination in the inquiries from us.

If you have any questions about the agreement, you are welcome to contact us:
Phone: +47 932 54 857 and info@materialmapper.com

Material Mapper
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